

Alternative State Quarantine Package at
Best Western Plus Wanda Grand Hotel

royalvacationdmc.com

Rates

Room Type	Size (sq.m.)	Single Room Rate	Add Person
Studio Superior	30	THB 51,000	THB 33,000

Remarks

- The Additional Person must Show the following the Documents: Marriage certificate, Couple of child

In partnership with World Medical Hospital, Best Western offers to transform your 16 days of quarantine into a personal wellness experience. Thai and International Travellers entering to Kingdom of Thailand with a family returning to the Kingdom, it offers a dedicated programme to elevate your quarantine experience from one of worry to the one of blissfulness. Experience the elegance of Best Western Plus Wanda Grand Hotel in The spacious Superior Room on full board basis.



Dedicated services By Best Western Plus Wanda Grand Hotel

- Superior room (30 sq.m)
- Private restroom with shower
- High-speed Wi-Fi
- 43-inch smart TV with True Vision package, NHK, Fox Movie
- 3 meals a day from a selected menu
- Relax area beside the swimming pool with the gym for your relaxation during stay outside the room under social distancing policy
- Room cleaning service will take place after the patient getting the negative result from 2nd time of COVID-19 test (around day 6-8 of stay), after a negative result, housekeeping will provide cleaning service every 2nd day.

Medical Service by World Medical Hospital

- Total of 2 COVID-19 screening tests conducted on property on day 3 - 5 and 13
- Twice-daily temperature & health monitoring under nurse supervision
- 24-hour standby nursing service
- Airport pick-up service from Don muang or Suvarnabhumi International Airport to hotel

Studio Superior



Hotel Instructions

When You arrive Hotel

- A nurse will take the patient's history, details, symptom, as well as mental health for hospital registration.
- You need to stay within the area indicated by the hotel throughout the quarantine period.
- Please note that you are subjected to punishment by law in case of violation and/or break free from the hotel's facility.
- Please add Line Official for communicating with hospital & hotel during stay.
- The nurse will categorize the patients' conditions by 3 following levels:

Non- Urgent

Non-urgent: Refers to the patient with no risk factors or underlying diseases

Semi- Urgent

Refers to the patient with Well-controlled diseases such as diabetes (without insulin injection), hypertension, hyperlipidemia, etc. and currently take medications regularly. Lab results are in the normal range.

Urgent

Refers to the patient with multiple underlying diseases and/or abnormal vital signs, the conditions such as diabetes (with insulin injection dependent), hypertension, heart diseases, kidney diseases, etc. The patient does not take the medication regularly (or take more than 3 kinds of medications) and considered to be in the patient under cautions.

If you are qualified as urgent, then you are not eligible to use the Alternative State Quarantine. You will need to be observed under the quarantine by the contract hospital, namely World Medical Hospital, throughout the quarantine period.

During Your Stay

- You need to Check your temperature 2 times a day. Once at 8-9 am and once at 6-7 pm. If the temperature exceeds 37.5 please inform the hotel staff immediately.
- If you are qualified as a semi-urgent, the nurse will need to Check your blood pressure (1 time per day) apart from self-checking body temperature. The nurse will Check your blood pressure around 8-9am
- The registered nurse will be stationed at the hotel 24 hrs a day.
- If you have any abnormal symptoms such as fever, cough, runny or stuffy nose, sore throat, shortness of breath, breathing difficulty, diarrhea or sudden loss of smell, please urgently contact hospital & hotel.
- Please dispose wastes in the provided bin with red bags
- Hotel staff will collect the waste everyday around 8 pm. Please bring the bin in front of your room before that time
- For laundry service, please put your clothes in laundry bag and inform hotel
- Room cleaning service will take place after the patient getting the negative result from 2nd time of COVID-19 test (around day 6-8 of stay), after a negative result, housekeeping will provide cleaning service every 2nd day.

Please Do Not

- Please do not go outside your room without permission. Please let the hotel staff know if you require to leave the room.
- Please do not eat outside your room.
- Smoking and drinking Alcohol are strictly prohibited during stay.
- Any items and foods are not allowed to be delivered from outside, unless personal necessity.
- Room window cannot be opened during stay.
- These are instructed by state quarantine standard

Food Service

Hotel serves you 3 meals a day as follows -

Breakfast | 08:00am – 09:00am

Lunch | 12:00pm – 13:00pm

Dinner | 18:00pm – 19:00pm

- Please choose your meal the prior day by 1:00pm Once chosen, please send a photo of your selection to the Hotel LINE.
- Room Service will operate between the times of 11:00am – 22:00pm If you would like to order extra meals or drinks, you can Dial Room Service or send message using LINE, please choose from our menu in your room. These will be charged additionally and can be settled upon check out.

Laundry Service

- For laundry service, please put your clothes in laundry bag and place it outside your room before 13:00pm.
- Please take a picture of the completed Laundry Check List and send to the Hotel LINE. Your Laundry will be returned the following day by 18:00pm.
- Please place your laundry bag outside your door before 13:00pm for collection
- Laundry service will be processed in accordance with state quarantine standard by washing in hot water -higher than 70°

Hospital Service

You can consult with doctor and nurse for preliminary case on Line Official.

- In case of emergency, ambulance and ER are available 24 hours.
- If non-emergency case, you can make appointment for VDO call consulting with doctor during 8 am – 5 pm. (Doctor Service costs 1,200 THB per time)

On day 3 – day 5 of your stay, you will be tested COVID-19 RT-PCR for the 1st time, and undergo the mental stress evaluation for the 1st time.

- If your test result is positive, you will be admitted in hospital and having further treatment
- If your test result is negative, you are allowed to use provided hotel public area

On day 13 of your stay, you will be tested COVID-19 RT-PCR for the 2nd time, and undergo the mental stress evaluation for the 2nd time.

- If your test result is positive, you will be admitted in hospital and having further treatment
- If your test result is negative, you are allowed checkout from the hotel starting on the 16th day of your stay

For Negative results on Day 3 - 5

You can use following indicated public areas of hotel facilities: swimming pool surroundings (no swimming allowed), fitness room, and living room. Please call or inform hotel operator 1 day in advance. The staff will escort you in person to the designated area. You can use the hotel's public area 1 hour per time. The public area will be cleaned every time before open for accommodating other customers.

You can use provided hotel public area 1 time a day, with 1 hour each time or depending on client density in those hotel public areas.
